Australia

Accounts and Invoices

Email accounts@medifab.com Call +64 (3) 307 9790 (NZ) **General Enquiries and Quotes**

Email supportau@medifab.com Call 1300 543 343 or (03) 6427 0105 Orders

Email orders@medifab.com

Customer Service

The Customer Service team can take care of any day-to-day questions you have, including specific orders, product info, and warranties. They process all orders, so they may contact you for information relating to your order.

Email customersupport@medifab.com Call 1300 543 343



Jake Grgurevic



Jemma Berwick



Daniel Wilde

Marketing



Michelle Luzar Marketing Specialist and Events Coordinator

Michelle is the best person to talk to about any day-to-day marketing requests particularly relating to events.

Email michelle.luzar@medifab.com Call 0450 807 792



Sapphire Best Marketing Assistant

Sapphire can help you with any general marketing enquiries, including anything related to the Medifab Vault and Website.

Email sapphire.best@medifab.com Call 0439 404 055

Business Development



Graham Mascull General Manager

Graham is the best person to talk to regarding business-to-business topics such as pricing and product access.

Email graham.mascull@medifab.com Call 0447 305 723



Josh Arnott Account Manager

Josh is the best person to talk to regarding distributor support, resources that may be required, demo equipment quotes, or technical help and spare parts.

Email joshua.arnott@medifab.com Call 0488 775 675



Angus Grace Account Manager

Angus is the best person to talk to regarding distributor support, resources that may be required, demo equipment quotes, or technical help and spare parts.

Email angus.grace@medifab.com Call 0400 302 921



Alan Dannatt BD Coordinator & Service Team Leader

Alan can take care of any day-to-day questions you have including Shaperator support.

Email alan.dannatt@medifab.com Call 1300 543 343

Clinical and Product Education



Joana Santiago Head of Clinical Education

Joana is the best person to talk to regarding clinical training and support, particularly for Complex Seating and Night-time Positioning.

Email joana.santiago@medifab.com Call 0448 725 700



Jamie Cockle Paediatric Clinical Educator

Jamie is the best person to talk to regarding paediatric clinical training and support.

Email jamie.cockle@medifab.com Call 0498 725 000



Ed Milner Spex Seating Product Traine

Ed is the best person to talk to regarding Spex Seating product training and support.

Email ed.milner@medifab.com Call 0477 996 786



Charlotte Walker Paediatric Product Trainer

Charlotte is the best person to talk to regarding paediatric product training and support.

Email charlotte.walker@medifab.com Call 0474 381 974